



Cancellation Fee and Refund Policy

WEBSITE DESIGN/DEVELOPMENT AND MARKETING SERVICES - Refunds of fees paid for development of the website or marketing services may be issued on accounts cancelled within 15 days of the initial sale and prior to the completion of the website according to the following schedule:

A) A minimum of a 25% cancellation fee will be retained by RE-Data Software Solutions LLC on cancelled accounts even if no work has been started and no content has been submitted by Client.

B) A minimum of a 50% cancellation fee will be retained by RE-Data Software Solutions LLC on cancelled accounts if work has been presented to Client; or RE-Data Software Solutions LLC has made multiple attempts to work with Client, and ***Client has not responded to those attempts.***

C) A 100% cancellation fee will be retained by RE-Data Software Solutions LLC and NO REFUND issued if any changes and/or modifications requested by Client have been completed by RE-Data Software Solutions LLC. No Refund will be issued on any website or marketing service cancelled after services have been rendered, including but not limited to, the design work having been completed and/or the website taken live.

D) 100% cancellation fee will be retained and NO REFUND will be issued by RE-Data Software Solutions LLC if Client cancels after 90 days from the initial sale.

MINIMUM CANCELLATION FEE - Client agrees that a minimum cancellation fee of 25% will be retained by RE-Data Software Solutions LLC on all cancelled accounts even if no work has been started. The cancellation fee is charged to compensate RE-Data Software Solutions LLC for up-front expenses and services rendered, including but not limited to, costs incurred for the purchase of domain name(s) for developing the website, securing server space, creating the temporary website or space saver, employee expenses, marketing, and overhead costs.



ENHANCEMENT SALES - A 100% cancellation fee will be retained by RE-Data Software Solutions LLC and NO REFUND will be issued once work has begun on any enhancements purchased, including, but not limited to, databases, programming, logos, flash, galleries, rollovers, e-commerce stores, etc. Client agrees that a minimum cancellation fee of 50% will be retained by RE-Data Software Solutions LLC on all cancelled enhancement purchases if cancelled within 90 days of the enhancement sale and if work has not yet begun. NO REFUND will be issued by RE-Data Software Solutions LLC if Client cancels after 90 days from the enhancement sale. Enhancements or additional services purchased after the initial sale are separate purchases and are in addition to and separate from the original sale. If a Client cancels an enhancement the original sale is not cancelled.

MONTHLY HOSTING - Client agrees that there is NO REFUND of monthly hosting fees or monthly additional services fees incurred or paid by Client prior to cancellation date.

Client agrees that all fees incurred and billed prior to cancellation date are valid and Client agrees to pay.

RE-Data Software Solutions LLC.'s Proprietary Rights

Client acknowledges and agrees that RE-Data Software Solutions LLC 's Services may contain proprietary and confidential information that is protected by intellectual- and proprietary-rights laws. Client agrees to not reproduce, duplicate, copy, sell, resell or exploit any portion of RE-Data Software Solutions LLC's Services or proprietary or confidential information. RE-Data Software Solutions LLC does not provide direct access, through File Transfer Protocol or other means, to any proprietary technology.